

@HOME TESTING WITH IO SOLUTIONS

Timeline:

- 1 Candidates receive an email from info@iosolutions.com 1-2 weeks before the start of testing. This invites them to register for their test and provides important information such as **system requirements**.
- 2 Candidates register for their testing date and time, requiring them to provide basic identifying information, their unique ID number, and a photo of their ID.
- 3 Candidates receive a confirmation email including a candidate guide, which explains the rules of the test and how to install the necessary software.
- 4 The day before their exam, candidates receive an email with information on how to join the GoToMeeting (video call) session.
- 5 On the day of the test, candidates join the GoToMeeting session. The proctor will review important information, such as testing rules, and give candidates the credentials to log into the test.

System Requirements:

- **Mobile smartphone or tablet.** The GoToMeeting app will be used as the video/audio app for the IOS Test Proctor to monitor and communicate with candidates during the exam.
- **Desktop or Laptop PC running Windows 8.1 or later OR a MacOS 10.11 or later.** The Safe Exam Browser will be downloaded to this device in order for candidates to take the exam.

Communicating with IOS:

- -Please ensure that info@iosolutions.com is an approved email in your inbox.
- -If you encounter any issues, please contact support@iosolutions.com.
- For more information, you can visit iosolutions.com and watch the video on the home page of the website.